

VersionTracker Pro Quick Start Guide

Version- Macintosh 3.5

(For users running Mac OS X 10.2.x;
10.3.x and 10.4.x users should upgrade to Version 4.0)



For the latest documentation, download and FAQs please visit:
<http://www.versiontracker.com/faq>

1. Welcome to VersionTracker Pro!

VersionTracker Pro is the fastest, most flexible way to keep your software current. VersionTracker Pro has three primary components:

- VersionTracker Pro software- automatically tracks your installed software and notifies you when new updates are available.
- All the advanced My Tools features on VersionTracker.com- including email alerts, online report center and more.
- Custom view of the VersionTracker.com website- specify the display and access subscriber-only features like Advanced Search.

Quick Tip- To access your online features, go to <http://www.versiontracker.com/tools> and login.

2. VersionTracker Pro- Mac Software

Just follow these steps to install the Mac software. For installation of the Windows or Mac OS 9 software refer to the appropriate Quick Start Guide located at <http://www.versiontracker.com/faq>.

Installation of VersionTracker Pro is quick and easy. Just follow these steps to get started.

1. If you have a previous version of VersionTracker Pro installed, drag it to the trash.
2. Drag the VersionTracker Pro application into your Applications folder.
3. Launch VersionTracker Pro.

Note- If you have successfully registered a previous version, you will skip the following steps.

4. When you launch VersionTracker Pro, a registration dialogue window will pop up.
 - If you purchased or activated VersionTracker Pro online from our website, skip to “Step 2: Enter Your Account Information” and enter the email address and password that you used to create your account. (Installation Complete)
 - If you don’t have a VersionTracker account, click on the “Purchase” button and your browser will take you online where you can purchase Pro and create an account. After purchasing the product, go to “Step 2: Enter Your Account Information”.
 - If you purchased VersionTracker Pro from one of our partners, or received a box, click on the “Activate Serial” button and your browser will take you to our site where you can activate the product. After activation, go to “Step 2: Enter Your Account Information”
 - If you want to try VersionTracker Pro, click on the “Free Trial” button and your browser will take you to our site where you can activate your trial. After trial activation, go to “Step 2: Enter Your Account Information”

Image A: Registration Dialogue

The image shows a registration dialog box with the following content:

Registration

Step 1: Purchase/Activate Subscription
 If you purchased online from VersionTracker, skip to step 2. If you purchased from a partner, create an account by activating your serial number.

Buttons:

Step 2: Enter Your Account Information

email:

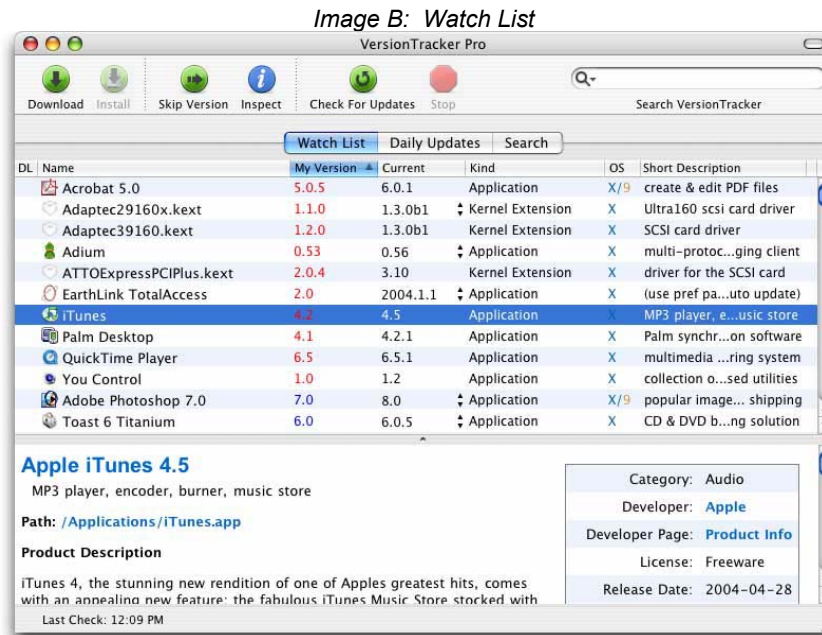
password:

computer name:

Status:

Buttons:

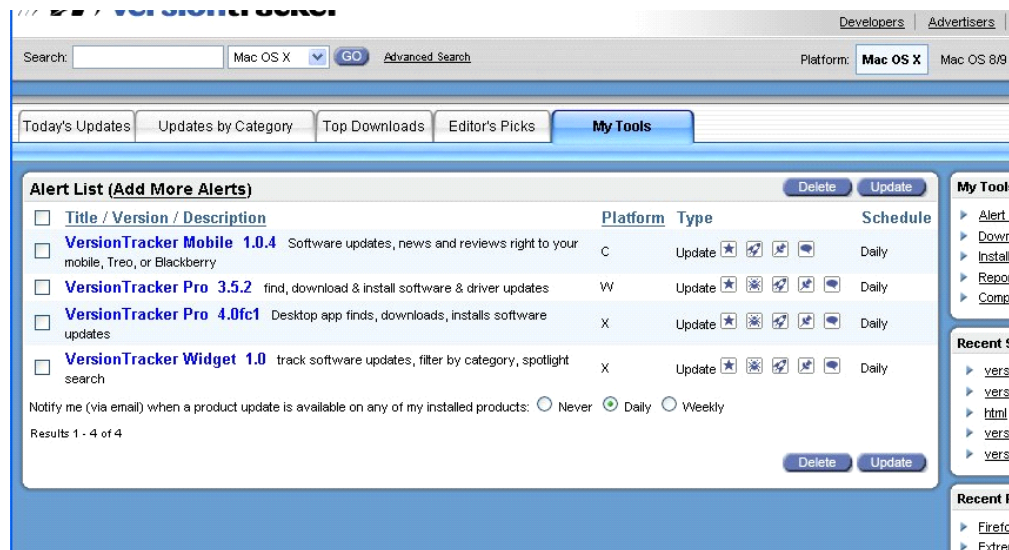
You are now ready to start using VersionTracker Pro. VersionTracker Pro will scan your computer and connect online to the VersionTracker Database in order to provide you with the latest versions of the software you have installed. For more information refer to the Macintosh 3.5 User Guide and additional documentation located at <http://www.versiontracker.com/faq>.



3. My Tools

To access your online tools, go to <http://www.versiontracker.com/tools>, and login using the email address and password that you used to create your VersionTracker Pro account. From your "Computer List", you can keep track of the software installed on multiple computers within the same account.

Image C: My Tools located at <http://www.versiontracker.com/tools>



4. Pro includes all the advanced site features

Once you are logged in on VersionTracker.com (with the email address and password that you used to create your account) you have access to all the enhanced features on the site including Advanced Search, "My Updates" and more.

5. For More Information

For detailed instructions on how to use the components of VersionTracker Pro – the VersionTracker Pro software, My Tools and all the advanced site features --refer to additional documentation located at <http://www.versiontracker.com/faq>.

6. System Requirements

- Mac OS X 10.2 or higher (10.3.x or 10.4.x users should upgrade to VersionTracker Pro 4.0)
- Installation of Safari 1.0 or higher
- Internet connection

7. License

Upon purchase, you are entitled to a single subscription to VersionTracker Pro. For full terms and conditions, please read through the entire license agreement presented during purchase or activation of VersionTracker Pro. For more information, please refer to <http://www.techtracker.com>.

8. Technical and Customer Support

Technical and customer support is available by emailing us at support@techtracker.com or by calling 503.227.2571. Our hours of operation are Monday-Friday from 8:30am - 5:30 pm PST.

9. Disclaimer of Warranty

VersionTracker Pro is provided on an "as is" basis, without warranty of any kind, including without limitation the warranties of merchantability, fitness for a particular purpose and non-infringement. The entire risk as to the quality and performance of the software is borne by you. Should this software prove defective, you and not TechTracker assume the entire cost of any service and repair. In addition, software has inherent security limitations and you must determine that this software, as well as any other software that uses data generated by the software, sufficiently meets your requirements. This disclaimer of warranty constitutes an essential part of the agreement.

If your CD is defective, TechTracker will send you a replacement at no cost to you. You can also download the latest version of the Mac OS, Mac OS X and Windows software clients at: <http://www.versiontracker.com/faq>.

10. Privacy Statement

TechTracker does not collect any unnecessary personal information. The information we collect is aggregated solely for the purpose of ensuring your software environment is up-to-date. For more information, please refer to <http://www.techtracker.com/privacy>.

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11. About TechTracker

TechTracker drives computer stability across the global desktop computing environment through software applications and a network of software support Websites. IT administrators, developers and end-users collaborate on the TechTracker Network to solve technology problems. For more information, please visit <http://www.techtracker.com>.